

E-01345A-13-0069

ORIGINAL



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## ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

2013 APR -8 A 9:37

**Priority:** Respond Within Five DaysARIZONA CORPORATION COMMISSION  
DOCKET CONTROL**Opinion**      **No.** 2013 - 109993**Date:** 4/5/2013**Complaint Description:**      08A Rate Case Items - Opposed  
01H Billing - Smart Meter**First:****Last:****Complaint By:** Gary

Hollister

Arizona Corporation Commission

DOCKETED

**Account Name:** Gary Hollister

APR - 8 2013

**Street:****Work:****City:** Paradise Valley

DOCKETED BY

**State:** AZ      Zip: 85253**is:** E-Mail**Utility Company:** Arizona Public Service Company**Division:** Electric**Contact Name:** For assignment**Nature of Complaint:**\*\*\*\*\*DOCKET NO. E-01345A-13-0069\*\*\*\*\*  
OPPOSE

I have contacted the Arizona Corporation Commission previously about electric metering. I asked APS to change my digital EMF radiating meter to analog and they complied. My wife showed me an article in the AZ Republic, 3/27/2013 edition where APS said that they wanted to charge an additional RECURRING MONTHLY FEE OF THIRTY DOLLARS (\$30.00) TO HAVE THE ANALOG METER, plus AN INITIAL FEE OF \$75!

This is outrageous and punitive in nature. The state of California Public Utilities Commission has allowed the utility companies to charge either \$75 or \$10 to replace the meter, with a monthly fee of \$10 or \$5, depending on the income of the customer.

I dislike being held hostage, as there is no choice with only one provider, even though Arizona has deregulation and thus competition, in place.

PLEASE CAP THE MONTHLY AT NO MORE THAN \$10 AND HAVE APS JUSTIFY THE \$75 FEE FOR THE METER CHANGE.

Thank You

\*End of Complaint\*

**Utilities' Response:****Investigator's Comments and Disposition:**

4/5/13 I called consumer and left a message to call me back. 4/5/13 2:30 p.m. consumer Mr. Hollister called and we went into Edocket and view a few opinions that have been filed. He viewed the application and was advised that his comments will be filed for the record in Docket Control. Jeg

\*End of Comments\*

**Date Completed:** 4/5/2013